

ATIC Accessibility

**To support the accessible community
in making informed travel decisions
for their individual needs**

This report prepared for:

Business name:	Karijini Eco Retreat
Address:	Savannah Campground (off Weano Road)
Town:	Karijini
Website:	https://www.karijiniecoretreat.com.au/
Date:	2025-05-23 17:03

ATIC Accessibility

The following pages provides travellers with information on the businesses facilities and amenities which aims to support the traveller to make an informed decision on whether the business is suitable for their individual needs.

OVERVIEW	4
Business Overview	4
Bookings.....	4
Emergency Management.....	4
Communications	5
Other Information.....	5
Guide Dog and Service Animals	5
GENERAL.....	6
Pre-arrival, arrival and reception	6
Cognitive Impairment Support	6
Car Park and Access amenities	6
Internal Spaces.....	6
External Paths	7
Steps	7
Ramps	7
Public Toilets/Adult change facilities	7
ACCOMMODATION	8
Bedrooms.....	8
Room Amenities.....	8
Bathrooms	9
COMMON AREAS.....	12

FOOD AND DRINK	13
Dining Spaces	13
Report Disclaimer	15

OVERVIEW

Business Overview

The business has the following products/services available

- Accommodation
- Food and Drink

Our business caters for the following disability types:

- Food allergies or intolerances
- Cognitive or people on the Autism Spectrum



Bookings

The business offers the following methods for bookings and enquiries:

- Phone
- Email
- Webportal

Emergency Management

- Emergency and evacuation procedures are explained on arrival
- Exit signs are clear and easy to see
- Exit access is free and clear at all times

We ensure exit access is free and clear at all times by:

We only allow 1 vehicle per site to ensure, the number of vehicles on site are monitored and in their allocated sites. This prevents vehicles from obstructing any exits.

The business identifies guests who need additional assistance should an emergency occur by:

Upon booking, we ask guests if they require additional support. Those needing CPAP machines are allocated suitable tent types, and we consider age or mobility impairments when assigning tents—factoring in distance to the restaurant and facilities for easier access. We make note of any assistance requirements provided by guests and keep records of their tent allocation, ensuring our team is aware of who may need extra support in the event of an emergency.

The procedure for assisting guests who need assisted rescue is:

If a guest requires assisted rescue, our Operations Manager is notified and coordinates with our onsite team to provide support where possible. As we operate within Karijini National Park, we work closely with DBCA for any serious incidents to ensure a safe and efficient response.

- Guests with disabilities are noted in the guest log book for emergency and evacuation purposes

Communications

- An accessibility guide is available on the website

<https://www.karijiniecoretreat.com.au/data/deposit/media/documents/Karijini-Eco-Retreat-Accessibility-Information.pdf>

Other Information

- For bookings made onsite, the ticket booth/counter/box office is accessible for people using a wheelchair
- The business accepts the companion card

Guide Dog and Service Animals

The business provides the following services for services animals:

Not specified

GENERAL

Pre-arrival, arrival and reception

The business has the following in place to support guests during pre-arrival, arrival and reception

- There is a reception/public entryway.
- Seating available at reception
- A clipboard to allow check-in/ticket purchase whilst seated
- A tablet with text to voice or pen and paper at reception to aid in communication
- Picture Board at reception to aid in communication
- Lighting in the reception area is even and glare free
- Large print information sheets and registration forms
- Information and maps are available in written form
- Luggage assistance
- In addition, the following further information can assist guests:

We have seating available at reception for guests who may need to rest. While guests typically walk to their glamping tents/campsites, we offer buggy transport for those who require assistance. A ramp is also available at reception for wheelchair access, helping to reduce fatigue and ensure a more comfortable arrival experience.

Cognitive Impairment Support

- Documents are available in plain English for people with cognitive impairment (This may include instructions, guides, menus and general information)

Car Park and Access amenities

The business has the following Car Park and Access amenities

- A drop off zone
- Level or ramped access from the car park to the entrance
- The accessible entrance is clearly signed from the parking bay

Internal Spaces

- Menus are available in large print or Braille

External Paths

External paths of travel have the following amenities are in place

- Pathways are wider than 900mm
- There 3 successive steps or less on any path or at any doorway

Steps

Steps have the following amenities are in place

- There are steps.
- Top and bottom steps are easily distinguished through colour contrast or the use of TGSIs (Tactile Ground Surface Indicators)
- The underside of all staircases are enclosed or protected to a height of at least 2 metres
- Handrails fitted to all open sets of steps
- Handrails extend 300mm beyond the top and bottom step

Ramps

Ramps have the following amenities are in place

- There are ramps.
- All fixed ramps are 1:14 or less
- Hand rails are fitted
- Long ramps (more than 10m) are 1:20 or less
- Ramps have a raised edge of at least 100mm

Public Toilets/Adult change facilities

Public Toilets/Adult change facilities have the following amenities are in place

- There is an accessible toilet for public use
- The door is at least 850mm wide
- There is a minimum of 850mm beside the toilet
- Handrails are fitted
- The toilet seat is 460mm above the floor
- The toilet seat of a contrasting colour to the floor
- The toilet seat is 460mm above the floor

ACCOMMODATION

Bedrooms

The bedrooms have the following facilities/amenities in place

- There are 1 rooms available to guests who use a wheelchair
- Bedroom furniture can be re-arranged on request

Zip King Beds

Layout of room Image(s)



Room Amenities

Eco Tents do not have wardrobes

- There is contrast between the walls, skirtings, floor and furniture
- There is a clear path through the room

- Housekeeping procedures instruct staff not to reposition furniture that has been moved
- There is a clear opening at least 850mm wide
- There at least one chair with rigid arms
- The bed height is no higher than 680mm from the floor
- Non-allergenic cleaning products are used

Bathrooms

The bathrooms have the following facilities/amenities in place

- All heating appliances and hot water pipes are protected or insulated
- All shower, bath and basin taps are clearly differentiated between hot and cold
- Fixtures and fittings have rounded edges
- The hot water is thermostatically controlled to 41 degrees
- The door is at least 850mm wide
- The width beside the toilet is 700mm.
- Handrails are fitted
- There is 1100mm mm of clear space in front of the toilet
- The toilet seat is a contrasting colour to the floor
- The toilet seat is 460mm above the floor
- There is a portable shower head on flexible hose

Bathroom Image(s)



Deluxe Tent; Bathroom Entry



Deluxe Tent; Shower Entry



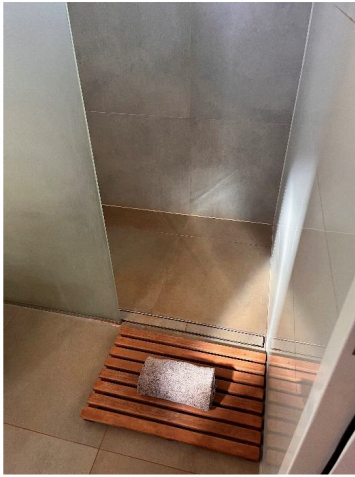
Deluxe Plus Tent; Bathroom entry



Deluxe Plus Tent; Shower entry



Luxury Tent; Bathroom entry



Luxury Tent; Shower entry

COMMON AREAS

FOOD AND DRINK

Dining Spaces

The dining spaces have the following facilities/amenities in place

- The entrance has level access
- The doorway is at least 850mm wide
- There is level access through the dining area
- Chairs are moveable to allow for wheelchairs to be seated at the tables
- All glass doors and full height windows have contrast markings
- There are areas of full lighting
- There are large print menus
- There are Plain English menus
- There is an accessible toilet

Our business caters for the following dietary requirements

- Sugar free (diabetic)
- Gluten free (celiac)
- Lactose free (dairy free)
- Low fat and fibre with no gastric content
- Low potassium
- Low sodium
- Nut free
- Additive free
- Organic
- Vegetarian
- Vegan
- In addition, the following further information can assist guests:

We follow strict food safety protocols to avoid cross-contamination. This includes using separate preparation areas and utensils for different food types, thorough cleaning and sanitizing of surfaces and equipment, and staff training on hygiene practices. We also clearly label allergens and take extra care when handling special dietary requirements to ensure guest safety.

- There is a sample menu available online

Sample menu is available here -

<https://www.karijinicoretreat.com.au/data/deposit/media/images/2025-Outback-Restaurant-Menu.png>

Food and Beverage Image(s)



Report Disclaimer

Please note that this business report, provided as a result of the use of the diagnostic assessment, is for information purposes only.

Australian Tourism Industry Council (ATIC) cannot guarantee the accuracy of respondent's answers, or that they are fully representative of your business. Therefore, ATIC does not warrant or guarantee any particular outcome in respect of your businesses self-assessment.

This report is intended as guidance only for your business and should not be relied on for future marketing considerations. ATIC recommends that you seek your own independent advice as well as the results from the diagnostic.

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